

# Susan Farris, BSN, RN, LNCC, CNLCP

## EDUCATION

Texas Woman's University, 2007–2009  
Bachelor of Science, Nursing

Lamar University, 1985–1987  
Associate of Nursing

## LICENSE

Texas (Registered Nurse-Multistate) Current  
License # 540200  
August 24, 1987–June 30, 2026

## CERTIFICATION

Certified Nurse Life Care Planner (CNLCP), 2021–2026  
Legal Nurse Consultant Certified (LNCC), 2016–2026  
Certified Nurse Operating Room (CNOR), 1992–1998

- Specialty certification specific to operating room nursing

## PROFESSIONAL EXPERIENCE

RESEARCH AND PLANNING CONSULTANTS, Austin, TX

- Certified Nurse Life Care Planner Consultant (June 2021–Present)
  - Provide life care planning services and analysis
  - Prepare expert reports for personal injury and employment litigation
  - Provide independent recommendations and expert testimony
  - Research and technical support for health care litigation
- Legal Nurse Consultant (November 2017–Present)
  - Examine and interpret medical records, analyze medical bills, and summarize complex medical literature in personal injury cases for plaintiff and defense
  - Research and technical support for health care litigation

AUTO INJURY SOLUTIONS, The Woodlands, TX

- National Nurse Reviewer (April 2017–November 2017)
  - Reviewed bills including HFCA's and UB92's on injured parties involved in automobile accidents and general liability cases
  - Performed utilization review in accordance with company structure
  - Addressed client concerns regarding claims
  - Reviewed coding rules



### **Research & Planning Consultants, LP**

Physical Address: 6300 La Calma Drive, Suite 170 • Austin, Texas 78752

Mailing Address: P.O. Box 14464 • Austin, Texas 78761

Phone: 512-371-8000 • Fax: 512-371-8001

[www.rpcconsulting.com](http://www.rpcconsulting.com)

**STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY, Spring, TX**

- Specialist Medical Resources (January 1993–August 2016)
  - Analyzed complex medical records for injury claims. Provided written documentation and analysis of mechanisms of injury, treatments, complications, and contributing or pre-existing conditions
  - Developed and provided training to claims partners and legal counsel on medical subject matter for both CE and non-CE credit
  - Expertise in virtual and classroom training
  - Involved in numerous corporate special projects, workflow development, and website design for corporate and state medical resources teams
  - Examined thousands of first- and third-party auto injury and fire casualty claim files and provided written documentation of analysis
  - Provided peer-reviewed literature while supporting written documentation and analysis
  - Trained more than 30 medical courses per year to non-medical personnel
  - Developed eight Individual Texas Continuing Education medical courses for in- house and virtual training, saving the company thousands of dollars. This included original artwork
  - Assigned to special projects with the Special Investigative Unit, resulting in identification of billing abnormalities among providers
  - Selected for team developing processes leading to enterprise-wide workflow changes
  - Led corporate project to increase efficiency for the Medical Resource Department’s corporate website, resulting in seamless access to online medical resources for claims associates
  - Supervised the Texas Medical Resources Specialist Team
  - Identified and resourced medical experts for utilization reviews and independent medical exams
  - Experienced in ICD-9/10, CPT, HCPCS coding and billing formats and practices

**CONROE MEDICAL CENTER, Conroe, TX**

- Staff Nurse-Operating Room (April 1992–January 1993)

**ST. ELIZABETH’S HOSPITAL, Beaumont, TX**

- Staff Nurse-Operating Room (December 1987–April 1992)
  - Staff nurse, operating room
  - Supervisor-Orthopedic Surgery-Operating Room

**ST. MARY’S HOSPITAL, Port Arthur, TX**

- Staff Nurse-Emergency Room (May 1987–December 1987)
  - Staff Nurse, emergency room

**AFFILIATIONS**

- American Nurses Association (ANA) – Professional Member
- Texas Nurses Association (TNA) – Professional Member
- International Association of Rehabilitation Professionals (IARP) – Professional Member
- American Association of Nurse Life Care Planners (AANLCP) – Professional Member
- American Association of Legal Nurse Consultants (AALNC) – Professional Member

**PROFESSIONAL ACTIVITIES**

- 2024 International Association of Rehabilitation Professionals (IARP) Consensus and Majority Statement Work Group
- American Association of Nurse Life Care Planners, Life Care Planning Conference, Memphis, Tennessee, March 10–12, 2023
- IARP 2022 Annual Conference and 28<sup>th</sup> International Association of Life Care Planners Symposium, October 19–22, 2022
- IARP 2022 Summit, May 13–14, 2022
- IARP 2021 Virtual Conference and International Association of Life Care Planners Virtual Symposium, November 10–13, 2021
- American Association of Legal Nurse Consultants Annual Virtual Forum, 2021
- American Association of Legal Nurse Consultants Annual Forum, Louisville, Kentucky, April 4–6, 2019
- Sigma Theta Tau, Nursing Honor Society