

GRETCHEN BAKKENSON, MA, CRC, CLCP

EDUCATION

Graduate Certification course work toward Assistive Technology, 2018 -

Doctorate level course work toward Adult Education and Rehabilitation Counseling, 1990 - 1999

Northern Arizona University, Flagstaff, AZ
Master of Arts, Educational Psychology, Major in Counseling, Emphasis in Student Personnel, 1988

Northern Arizona University, Flagstaff, AZ
Bachelor of Science, Home Economics, Major in Dietetics, Minor in Chemistry, 1985



LICENSURE AND CERTIFICATIONS

Certified Rehabilitation Counselor (CRC), #00013193, April 1995 – Present
Certified Life Care Planner (CLCP), #0542, February 2003 – Present

PROFESSIONAL EXPERIENCE

RESEARCH AND PLANNING CONSULTANTS, Austin, TX

Vocational Consultant (July 1, 2025–Present)/Life Care Planner Consultant (July 1, 2025–Present)

- Provide vocational services and analysis.
- Provide life care planning services and analysis.
- Prepare expert reports for personal injury and employment litigation.
- Provide independent recommendations and expert testimony.
- Research and technical support for health care litigation.

BAKKENSON & ASSOCIATES, LLC, Phoenix, AZ

Vocational Rehabilitation/Labor Market Consultant/Owner (December 2010 – July 1, 2025)

- President/Owner
- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability
- Contractor for Social Security Administration, Office of Hearing Operations; Research and Planning Consultants, Expert Strategy Group

Research & Planning Consultants, L.P.

Physical Address: 6300 La Calma Drive, Suite 170 • Austin, Texas 78752

Mailing Address: P.O. Box 14464 • Austin, Texas 78761

Phone: 512-371-8000 • Fax: 512-371-8001

www.rpcconsulting.com

PRESTWOOD, BAKKENSEN & ASSOCIATES, LLC, Phoenix, AZ

Vocational Rehabilitation/Labor Market Consultant (January 2006 – December 2010)

- Vice President/Owner
- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability

PRESTWOOD, FRENCH AND COLGAN, Phoenix, AZ

Vocational Rehabilitation/Labor Market Consultant (January 2003 – January 2006)

- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability

SCF OF ARIZONA, Phoenix, AZ

Forensic Labor Market Consultant (March 1999 – January 2003)

- Consultation services related to the evaluation of individuals to determine employability as well as future and present vocational earning capacity.
- Specific duties include vocational assessment and evaluation, labor market survey, case resolution, and expert testimony.

CRAWFORD AND COMPANY, Phoenix, AZ

Vocational Consultant III (June 1996 – March 1999)

- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity.
- Specific duties include vocational assessment and evaluation, job analysis, labor market survey, job development and placement, rehabilitation technology assessment and expert testimony.

GRETCHEN A. B. COLLINS, MA, CRC, Page, AZ

Vocational Rehabilitation Consultant (June 1995 – January 1996)

- Provided consultative services related to Americans with Disabilities Act, and vocational rehabilitation planning.

IDAHO DIVISION OF VOCATIONAL REHABILITATION, Boise, ID

Vocational Rehabilitation Counselor I (December 1991 – June 1995)

- Performed professional rehabilitation services in the areas of in-take, diagnostic evaluation, and eligibility determination
- Provided services related to counseling and guidance, training, and medical restoration.
- Provided job development and job placement

- Responsible for caseload and performing all duties related to casework and fiscal-related matters.
- Served as a liaison with public agencies and private firms in the community
- Served as a Vocational Rehabilitation Counselor to residence of Rural Areas and School Transition Program
- Facilitate annual medical care of State approved End Stage Renal Disease patients waiting for kidney transplant

IDAHO DEPARTMENT OF HEALTH AND WELFARE, Caldwell, ID

Client Self-Support Specialist (October 1990 – December 1991)

- Assisted in interviewing, counseling, and assessment of welfare clients to determine educational, training, and employment plans
- Coordinated communication between clients and service providers
- Provided clients with support and information to help remove barriers
- Assisted with case management

BOISE STATE UNIVERSITY, Boise, ID

Academic Advisor (August 1988 June 1990)

- Served as the primary source of academic advising to all students assigned to Academic Advising Center
- Developed and implemented outreach programs. Produced a bi-semester newsletter
- Served as supervisor to Peer Advisors and assisted with the hiring and training of the Peer Advisors.
- Developed internal record keeping and longitudinal studies of advisee retention

GRADUATE ASSISTANTSHIPS/INTERNSHIPS

Northern Arizona University, Flagstaff, AZ,

Student Services,

Office of Student Financial Aid/Career Planning and Placement (August 1987 - 1988)

- Assisted with the development of student budget for 1988-89 school years
- Studied and implemented Financial Aid rules, regulations, and policies

Northern Arizona University, Flagstaff, AZ,

Academic Advising Center (August 1986 - 1987)

- Assisted with the advising and guidance of undecided students
- Assisted students develop semester schedules
- Utilized computer-based career exploration assessments

PUBLICATIONS

- Role and Function of the Vocational Expert in Workers' Compensation in Arizona, Journal of Forensic Vocational Analysis; Volume 6, Number 2 December 2003 Special Issue